

Contact Lens Return

All returns must be sent to the address above

Practice Name

Practice Postcode

Return No:

Date

Practice Account No.

Stock lenses delivered to order may be exchanged only (conditions below*).
 Please call Sauflon Customer Care for reference No. Tel: 020 8322 4222.

Lens Exchange

Exchanged Lens Reference

Returned Lens Details

Returned lens type

Returned lens power(s)

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Returned quantity

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Lens Return for Credit

Sauflon Registration No.#

Patient Name

Lens type power, L or R

Quantity

Despatch No.#

Reason for return#:

Rx change

Cancellation/Non collection

Duplication

Despatch/Input error

Px on hold

Faulty product

Details below:

Signed on behalf of practice

#Lens credit will not be processed without this information

*Only lenses for registered patients will be accepted for credit and providing they are returned less than 90 days from original despatch in unopened packs, unmarked and in a re-saleable condition with a minimum of 12 months shelf life.

Stock lenses supplied to order may only be exchanged providing they are unopened, unmarked and in a re-saleable condition with a minimum of 12 months shelf life.

If returning quantities over 12 boxes/vials, please seek approval from your Business Development Manager before returning.

Please ensure any returned lenses are safely and securely packaged. Transit damaged lenses cannot be accepted for return or exchange.

Returns or exchanges will not be processed unless accompanied by a completed Returns form.

Solutions supplied within the Sauflon Protector Plan can not be credited on return.